

LED Statement of Warranty

A. LIMITED WARRANTY

TechBrite (seller) warrants to the customer for resale only that TechBrite lighting products are free from defects in materials and workmanship for a period of (5) years from the date of original purchase. The determination of whether the product is defective shall be made by seller in its sole discretion with consideration given to the overall performance of the product. The product is only considered under warranty if:

- Product was purchased directly from TechBrite by a recognized distributor and not by a third party site reseller
- Product has been installed by a licensed electrician

B. PRODUCT WARRANTY

This limited warranty shall not apply to damage resulting from alteration, misuse, neglect, unauthorized repair, improper cleaning, improper storage, improper maintenance, abuse, improper power supply, power surges, electrical current fluctuations, corrosive environment installations, vibration, complications from air currents, failure to install according to installation instructions, non-lighting uses, acts of God, civil disturbances, and other action(s) not intended and or common in the operation of a lighting fixture. Failure to use the product for its original design will void the warranty.

If the seller deems the product is defective, the seller will elect, in its sole discretion, to:

- Refund purchaser the purchase price of the product at a prorated rate
- Repair the product
- Replace the product or a similar, comparable product

A product shall not be considered defective solely as a result of the failure of individual LED components if the number of inoperable components is less than 15% of the total number of LED components in the lighting product.

This limited warranty applies only to products that have been pre-approved by the seller. Ambient temperature conditions must not exceed that of the stated max temperature for the product.

This limited warranty only applies to specified LED fixtures and LED components. Other/Additional components i.e. sensors, hanging kits, emergency drivers, are warranted under that particular manufacturer's warranty. Lighting components not installed by the factory will void the warranty.

Furthermore, seller makes no warranty that the fixture is saleable or fit for any application not described herein. Seller shall not be liable for any damages (incidental or consequential, or otherwise) arising from product defects.

C. LIMITATION OF REMEDIES

Should the fixture or its components develop a condition of deterioration that is in breach of the respective warranty during the respective warranty period, Seller's only obligation and Purchaser's exclusive remedy of the defective product is replacement of the defective product, excluding installation, upon notification thereof and substantiation that the product has been stored, installed, maintained, transported, operated, and serviced in accordance with Seller's written instructions and specifications as described herein.

D. CLAIMS PROCEDURE

If Purchaser desires replacement under the terms in this statement, he/she shall make a written request/claim for such to seller within fifteen (15) days of Purchaser's discovery of the condition requiring such replacement, and obtain a Return Goods Authorization number (RGA). Upon receipt of the RGA, the defective Product shall be returned via the responsibility of the buyer.

Warranty claims should be made to info@techbrite.com or 513-772-5070, Monday-Friday 7:30am-5pm.

E. WARRANTY

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED.